June 6, 2020

From: Russ Smiley, Chairman – Member Services and Value Result Group

## Forms

- Per Max all approved forms are out to the vendors for formatting.
  Formsimplicity has already returned the forms from formatting, and they are working on a development upgrade for the new clause system.
- Ziplogix, has the forms and they are in formatting, I am working with them on implementing the clause library as well. It appears this is going to work similarly to Formsimplicity after all, but still in the works.
- Dot loop said they do not have the ability to format the forms and need them sent pre-formatted. We are looking into a solution for this.

## Facebook Community Page

 Had started working with Kylie doing a survey to ask what membership wanted in our social platforms that would increase their involvement. However, the COVID-19 pandemic put a hold on the survey due to more pressing issues. Kylie and I expect to get this rolling again as soon as possible.

## Facebook Closed Group Page

 Although this is supposed to be for all membership to use a general platform for members to share only with members, I was informed at the March 3<sup>rd</sup> strategic planning meeting this page is mostly just for RPAC. If indeed this is the case, I recommend it be re-designated as a RPAC Page only and create a separate Closed Group Page.

## BAND

All current Board members have access to BAND. However, although this platform is intended for communication among the Board Members it currently is not utilized as such. Board members still utilize e-mail as primary means of communication. President Elect Max Minnick and I discussed this and because most board communication is from Board Staff it is recommended that Board Staff Members begin using BAND as a means of communication to Board members in hopes this will increase general board member use. BAND is a good platform and a lot can be accomplished in one place utilizing it. The only current drawback is online meetings as BAND serves only as a go between for Zoom meetings.